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JUL 18 2006

IN THE CLAIMS

Claim 1 (original): A method of accessing contact information on a communication device, comprising:

- receiving a communication from a communication network with the communication device;
- identifying a network identifier in the received communication;
- comparing the network identifier with contact information in a plurality of contact records stored in the communication device to identify contact information matching the network identifier;
- if no contact information is identified matching the network identifier, then displaying the network identifier;
- if contact information is identified in one contact record matching the network identifier, then displaying a name field from the one identified contact record; and
- if contact information is identified in more than one contact record matching the network identifier, then displaying a field that is common to the identified contact records.

Claim 2 (original): The method of claim 1, wherein the field that is common to the identified contact records identifies a business entity name that is common to the identified contact records.

Claim 3 (original): The method of claim 1, wherein if the identified contact records do not include a common field, then displaying the network identifier.

Claim 4 (original): The method of claim 1, wherein the communication network is a telephone network and the network identifier is a telephone number.

Claim 5 (currently amended): The method of claim 1, wherein if no contact information is identified in one contact record matching the network identifier, then displaying a last name field and a first name field from the one identified contact record.

Claim 6 (currently amended): The method of claim 1, wherein if contact information is identified in more than one contact record matching the network identifier, then:

~~determining if the matching contact information in each of the identified contact records is associated with a business entity;~~

if the matching contact information in each of the identified contact records is associated with a business entity, then displaying also a business entity field from one of the identified contact records.

Claim 7 (currently amended): The method of claim 6 1, wherein a business telephone number field is examined in each of the identified contact records to determine if the matching contact information in each of the identified contact records is associated with a business entity.

Claim 8 (currently amended): The method of claim 6 2, wherein if the matching contact information in each of the identified contact records is not associated with a business entity, then displaying the network identifier.

Claim 9 (currently amended): The method of claim 6 2, wherein if none of the identified contact records include a business entity field, then displaying the network identifier.

Claim 10 (original): The method of claim 1, wherein the field that is common to the identified contact records is a last name field.

Claim 11 (original): The method of claim 1, wherein the communication device is a mobile communication device.

Claim 12 (original): The method of claim 1, wherein the communication device is a telephone.

Claim 13 (original): The method of claim 1, wherein the communication device is a personal computer.

Claim 14 (currently amended): The method of claim 1, wherein contact information is identified as matching the network identifier ~~is a~~ consists of the last seven digits of the network identifier ~~are included in the contact information.~~

Claim 15 (original): The method of claim 1, wherein if contact information is identified in more than one contact record matching the network identifier, then:

determining if the network identifier is included in a home phone number field of the matching contact records;

determining if the matching contact records each include a common last name field; and

if the network identifier is included in the home phone number field of the matching contact records and the matching contact records each include a common last name field, then displaying the common last name field.

Claim 16 (currently amended): A mobile communication device, comprising:

a communication subsystem operable to send and receive communications over a communication network;

a memory module operable to store data and program information, including a plurality of contact records;

a processor operable to store and retrieve data in the memory module, execute programs stored in the memory module, and cause the communication subsystem to transmit and receive communications over the communication network; and

a contact information logic unit program stored in the memory module and executed by the processor, the contact information logic unit program being operable to cause the mobile communication device to identify a network identifier in a communication, compare the network identifier with contact information in the plurality of contact records stored in the memory module to identify contact information matching the network identifier, and if contact information is identified in more than one contact record matching the network identifier, then display a contact record field ~~that is associated with each of~~ that is common to the identified contact records.

Claim 17 (original): The mobile communication device of claim 16, wherein if no contact information is identified by the contact information logic unit program matching the network identifier, then the contact information logic unit program being operable to display the network identifier.

Claim 18 (currently amended): The mobile communication device of claim 16, wherein if contact information of only one contact record is identified by the contact information logic unit program ~~that matches only one contact record as matching the identifier~~, then the contact information logic unit program being operable to display a name field from the one identified contact record.

Claim 19 (original): The mobile communication device of claim 16, wherein the contact record field that is associated with each of the identified contact records identifies a business entity name.

Claim 20 (original): The mobile communication device of claim 16, wherein the contact record field that is associated with each of the identified contact records is a business telephone number field.

Claim 21 (new): A method comprising:

- storing contact records, each record having values in respective fields including a contact identifier field, a name field and at least one other field;

- receiving, from a communication network, a communication that includes a network identifier;

- determining which of the records match the identifier based on a value in the respective record's identifier field matching the network identifier;

- if only one record matches the identifier, then displaying the value that is in the name field of the matching record; and

- if multiple records match the identifier and those matching records have a common value in the other field, then displaying the common value instead of the value that is in the name field.

Claim 22 (new): The method of claim 21 further comprising:

- if no records match the identifier, then displaying the network identifier.

Claim 23 (new): The method of claim 21 wherein the name field is a first name field and the other field is a last name field.

Claim 24 (new): The method of claim 21 wherein the other field is a business name field.

Claim 25 (new): The method of claim 21 wherein the other field is an address field.

Claim 26 (new): An electrical device configured to perform the steps of claim 21.

Claim 27 (new): A method comprising:

storing contact records, each record including values in respective fields including a home telephone number field and a separate business telephone number field, a contact person name field and a separate business name field;

receiving, from a communication network, a communication that includes a network identifier;

determining which of the records match the identifier due to a value in the respective record's business telephone number field matching the network identifier; and

if multiple records match the identifier and a value exists in the business name field of at least one of the matching records, then displaying that existing value.

Claim 28 (new): The method of claim 27 further including:

if only one record matches the identifier, then displaying the value in the person name field of the one matching record.

Claim 29 (new): The method of claim 27 wherein, if multiple records match and the matching records' business fields having differing values, then displaying only one of the business field values.

Claim 30 (new): An electrical device configured to perform the steps of claim 27.